# Kimberly Clement

Indianapolis, IN 46226 kclement3@email.phoenix.edu 862-223-0673

Upcoming college graduate looking to pursue long-term employment utilizing my excellent communication skills combined with my management and customer service skills. I have experience in data entry, customer service, as well as medical insurance. I am in search of a position that fits my skills and can also help better myself along the way.

Authorized to work in the US for any employer

# Work Experience

#### Cashier

Menards - Indianapolis, IN September 2015 to Present

#### Responsibilities

cashier, provide customer service to guest needing any help finding things. Help guest find what they need to finish a project they are working on, advance management training

Skills Used cashier computer skills problem solving

#### **Data Entry Specialist**

Dial America June 2015 to October 2015

Answer calls, transfer calls, customer service

#### **Intent Analyst**

Interactions Corporation August 2014 to June 2015

Answers and directs calls

#### **Shift Manager**

Burger King - Indianapolis, IN October 2011 to July 2014

Inventory Entry, Money managing, Customer service, Manage 6-8 employees per shift,

### Skills

- Microsoft
- Customer Service Skills
- Professional Telephone Etiquette
- Proficient Computer Skills

- Ability to work with others
- Management

# Education

# **High School Diploma**

East Orange Campus High - East Orange, NJ 2011

## **Associates in Health Care Administration**

University of Phoenix - Indianapolis, IN

## Skills

Microsoft office, Excel, Inbound and Outbound experience, Microsoft word, Microsoft powerpoint, Communications, Customer Service